

Payout Guidelines.

Customer Agreement & Explanation Document.

Customer Agreement

- All figures must match FAMOS. The amount of credit, monthly payment, final payment, APR, excess mileage, term, rate (if applicable)
- The vehicle description and registration details must match between the finance agreement, FAMOS and the invoice.
- The name and address of the customer must match FAMOS between the finance agreement, FAMOS and the invoice.
- The Customers signature must match the proof of identity supplied (ink sign only)
- All documents must be dated.
- The version numbers on pages 1 and 2 must match and be visible (top right corner)
- Limited Company agreements – Only a director of the company can sign the agreement. You will be advised of who this is when the proposal is underwritten.
- If there is a guarantor, they are only required to sign the indemnity form and we will need a copy of their driving licence or passport as a proof of identity.

Explanation Document

- The version number must match the agreement
- All three pages must be uploaded
- The Customer must sign, print name and date the document if Ink- Sign.